Umair Jabbar

Applications Manager

📞 +44-7502051585 ✉ umairj@live.com 💼 umairjabbar 📍 Leicester, UK

📄 Profile

Aspiring to secure a dynamic role where I can capitalize on over a decade of expertise in Enterprise Applications, Marketing Technology and Web Development. Possessing robust programming skills, analytical thinking, and a proficiency for problem-solving, I am dedicated to contributing innovative solutions and driving strategic initiatives within technology teams.

🧠 Skills

- Problem-Solving
- Project Management
- Enterprise Applications
- Vendor Management
- Marketing Automation

- HubSpot
- Salesforce
- JIRA
- Zapier
- WordPress

- PHP
- HTML
- Agile
- JavaScript
- AWS

💼 Experience

Applications Manager   09/2017 – present | London, UK
Exasol

- Managed changes and implemented solutions for HubSpot, Jira Cloud, WordPress, Zapier, Salesforce, Teamtailor and a few customized solutions.
- Ensure the commercial applications set meets current and future business and operational requirements.
- Guidance on product selection, commercial negotiation and financial administration.
- Lifecycle management: implementation, upgrades, operations and decommissioning.
- Work with commercial and technology teams on new projects as subject matter and platform expert, ensuring smooth transition from project to service.
- To manage the Applications Management team, including recruitment, performance, development and administration.
- Improved team output and transparency by introducing Agile methodologies and a demand management system.
- Implemented automations and optimized processes by seamlessly integrating the CRM system and other applications using APIs, webhooks, and Zapier.
- Learned the basics of TOGAF for Enterprise Architecture, including key concepts, ADM phases, and the significance of artifacts and building blocks.
- Trained and enabled First level support team, and be available as Level 2 and Level 3 support.
- Built strong relationships with vendors and agencies, focusing on communication and swift issue resolution.
- Launched a new corporate website, migrating from ProcessWire to WordPress.

Web Developer

06/2016 – 08/2017
Nuremberg, Germany

solutionDrive GmbH
- PHP, Symfony, Smarty
- Developed numerous Shopware Shops, handling Frontend and custom Shopware Plugins.
- Gathered requirements from Customers and integrated them into Agile processes.

Software Developer (Working Student)

04/2013 – 05/2016 | Weimar, Germany

Kuzo Media

- Developed Meal Management system for schools: Meal-O.
- Created Shopware plugins using PHP, Doctrine, ExtJS, and jQuery.

Senior Software Engineer

06/2011 – 03/2012 | Karachi, Pakistan

Tupernic / RKM Group
- Developed PHP Framework for Facebook Fanpage Applications.
- Led team of Web Developers in Karachi, reporting to CTO in USA.

Software Engineer

11/2009 – 06/2011 | Karachi, Pakistan

Express Media Group
- Contributed to dynamic development team in creating news portal using PHP, JavaScript, and WordPress.
- Developed WordPress themes and plugins.

Software Engineer

01/2009 – 11/2009 | Karachi, Pakistan

VPype

- Implemented Controller and Model modules in PHP live broadcasting application using CodeIgniter framework.
- Developed custom jQuery Plugins.
- Created automated deployer using ANT and XML.

🎓 Education

MSc. Computer Science & Media
Bauhaus-Universität Weimar

2012 – 2016 | Weimar, Germany

B.E. Computer & Information Systems
NED University of Engineering & Technology

2005 – 2009 | Karachi, Pakistan

🌐 Languages

English | German | Urdu

📑 Certificates

Certified HubSpot CMS Developer
HubSpot Academy

HubSpot Marketing Software
HubSpot Academy

SEO Certified
HubSpot Academy

Jira Fundamentals
Atlassian University

Confluence Fundamentals
Atlassian University